

## **Quality policy**



imbut GmbH is a medium-sized company with traditional values and a forward-looking approach. Traditional values such as reliability, responsibility and fairness are just as much an integral part of the corporate philosophy and strategic direction as our advances in technology, products and services.

Our customers are our partners. They decide the success and future existence of our company. The continual increase of our customer satisfaction and ongoing improvement in this area is one of our foremost corporate principles. Our customers set the benchmark for our quality standards. imbut GmbH is committed to being quality–oriented and conscious in fulfilling all applicable requirements.

In our company the term 'quality' means more than fulfilling customer expectations, wishes and requirements. The objective is to offer the highest level of expertise, effectiveness and efficiency, in addition to high–quality products.

Every individual employee helps us to reach our quality standards through their own personal performance. Everyone is therefore responsible for the quality of their tasks. Competent, qualified and motivated employees are the cornerstone of our success.

All quality and safety-relevant processes are planned, controlled and monitored consistently.

As part of our quality requirements, we set ourselves quality objectives that are checked regularly and adapted to the requirements of our quality management system and our customers.

We place particular importance on the detection of errors, their elimination and above all their avoidance. This is an essential focal point in the continual improvement of procedures and processes in our company. The same applies to our commitment to continue improving our quality management system.

Greiz, February 13, 2018

Dr. U. Möhring, Geschäftsführer

Managing Director